

CORONAVIRUS INFORMATION

While there are no confirmed cases among our staff or participants that have been in our buildings, the rapid spread of the disease makes it likely that we will be impacted at some point. In light of this reality, we want to share with you some of the issues our administrative team has been discussing.

Who informs our decision making?

We will continue to look to the experts in this area for guidance in addressing the outbreak. This includes local, state and federal health departments.

What if someone has COVID-19?

If we become aware that a participant or staff member has been diagnosed with COVID-19, we will notify the Lake and Cook County Health Departments, our staff and participants. We also will share if and/or how the classes, programs and facilities may be impacted. Notifications for participants, parents and staff will occur in the same way that we would announce other emergency closures, using a combination of emails and website/social media announcements.

Canceling Programs

Our first and most important responsibility is to safeguard the health and well-being of our participants and staff. To that end, we will follow the guidance and direct recommendations from County Health Departments and the Center for Disease Control when considering any cancellations or closures. At this time, our public health officials have not recommended nor directed us to cancel or reschedule programs or events, or to close facilities.

Steps we are taking:

- Closely monitoring the advice and guidance from the Centers for Disease Control (CDC) and the World Health Organization (WHO).
- Educating our employees on preventative measures provided by the CDC.
- Increasing the frequency and extent of our cleaning practices, such as additional wipe downs of all hard surfaces.
- Providing additional resources that are available to customers and employees including hand sanitizers, extra soap and paper towels in the restrooms.
- Implementing heightened sanitation and hand-washing procedures for all employees.
- Discouraging all personal contact within our facility, including shaking hands.

In the meantime, we would like to remind you of these basic steps that everyone should be taking to minimize the spread of this and any respiratory illness:

- Wash your hands frequently and use a paper towel or dryer to dry.
- Avoid touching eyes, nose and mouth.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your nose and mouth when you cough or sneeze with a tissue, and then dispose of the tissue.

We believe the best plan is as soon as you are uncomfortable having your skater in public spaces, keep them at home. Don't let them come back to the rink until you are comfortable that the risk has passed.

Click link below for CDC Coronavirus Information

<https://www.cdc.gov/coronavirus/index.html>